



St Peter's Catholic Primary School
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Dear Parents and Carers,

Thank you very much to those of you who responded to our questionnaire this summer. We have had 63 responses, which is a decrease of 17 on 2015. The Governors sent the results of this important survey to the School Senior Leadership Team prior to the start of the Autumn term and your views have helped shape the school improvement goals (School Development Plan) for 2016-17. Any comments about specific year groups have been directed to the relevant class teacher for review.

We thought it would be helpful to share the results of the survey with you, let you know where you think the school performs well, and the areas we have been focusing on since receiving your feedback.

Highlights

Response to the survey was overwhelmingly positive. Here are our top ten questions with which you either strongly agreed or agreed. Please note that two more questions have entered the chart since last year marked with an asterisk.

Survey Question	% positive responses 2014 survey	% positive responses 2015 survey	% positive responses 2016 survey
1. My child is making progress at this school	89	91	93
2. The school expects my child to work hard and do his or her best	90	90	98
3. Staff encourage my child to become mature and independent	87	89	98
4. Everyone is made to feel welcome at this school	88	85	95
5. The school trips help my child learn	87	88	88
6. The newsletter/parentmail/website keep me well informed about what is happening at the school	89	88	92
7. The school keeps my child safe	90	86	93
8. My child enjoys school	94	85	95
9. * Teaching is good	81	82	95
10. * Overall I am happy with my child's experience at St. Peter's	93	87	94

Improvements from the 2015 survey

You told us that you were dissatisfied with the sports provision during the school day and after school and updates on your children's progress.

These are the areas where our parents/carers were least satisfied (rating of disagree or strongly disagree) along with actions that we are taking to respond to each of these.

Survey Question	% responses 2014 survey	% responses 2015 survey	% responses 2016 survey
1.The school provides me information about my child's targets	23	23	12
2.The number of school clubs (lunchtime and after school) is good	15	17	19
3.The school deals effectively with unacceptable behaviour	15	17	14
4.The school sets appropriate home work for my child	17	15	7

Senior Leadership Team (SLT) Response

The SLT is pleased to note that so many parents/carers are happy with a wide range of aspects of the school, and that the picture has improved, in many cases significantly, over the past three years.

Although there are some areas of parental dissatisfaction, in the main this data also shows an improving picture, and in each case represents only a small percentage of the parents/carers who participated in the survey. However, we continue to strive to respond effectively to the feedback that our parents/carers give.

Pupil Targets

In 2015-16 our revised reporting system, which replaced the previous 'levels' format, was explained to parents/carers and the survey indicates that 88% are happy with this. Parents/carers receive information about current attainment and next steps in learning each term for their child. One of the priorities on our 2016-17 School Development Plan is to ensure that we do all we can to involve parents/carers in their children's learning, which will include ensuring that our assessment and reporting arrangements are well understood by all of our stakeholders.

School Clubs

81% of parents are happy with our school clubs, which are run by teachers (and some parents) on a voluntary basis. We have many staff who offer their time in this way (including part-time members of staff). School clubs are an enhanced provision, therefore it is inappropriate to have similar numbers to a class size. Unlike other local schools we make no charge for teacher led clubs with the exception of materials for art club. We have sourced a number of external providers but they have not always proved popular.

Unacceptable Behaviour

86% of parents are satisfied with how we deal with challenging behaviour. We access the full range of Surrey's support services and these agencies endorse and commend us for the processes that we use in school. Very few parental complaints have been brought to the Headteacher this year. We have updated our Restorative Approaches training and have also trained a member of staff as an Emotional Literacy Support Assistant. As part of our ethos as an inclusive and caring school we attempt always to deal with difficult situations in a confidential manner to preserve the dignity of those involved, which means that we are unable to share information about individual cases.

Homework

It is very difficult to get this right for everyone. The number of parents who would like more homework is evenly balanced against those who would like less or even none! We have updated the Homework policy.

Full results of the survey are available on the school website

Thank you again for your valuable feedback. The school and the Governing body look forward to receiving further feedback on the improvements we have made in 2015-16 when we send out the next annual survey (June 2017).

Kind regards

The Governing Body